



## **Terms and Conditions**

- 1) Membership is valid for 1 year from the date of purchase of membership
- 2) Once membership is taken it can not be terminated and no refund of membership fees will be given
- 3) Membership allows you to use the DIAL4242 ambulance booking platform
- 4) Membership is valid subject to realization of payment
- 5) Membership can not be transferred to third person
- 6) Members are expected to book the ambulance trip for themselves
- 7) Members have to pay the actual ambulance trip charges whenever they undertake any ambulance trip
- 8) Discount offered on ambulance trip to Members is applicable only for the trips originating and terminating within the same city limits
- 9) Discount is applied to only the ambulance charges and not on any extra equipment/ help requested
- 10) Members agree to provide feedback after completion of their ambulance trip
- 11) Any grievance form members will be addressed within 2 working days and resolved within 7 working days
- 12) DIAL4242 is an aggregation platform helping to book an ambulance. Due care is taken so that members have very good customer experience. DIAL4242 does not take liability of any unfortunate event happening before, during or after the ambulance trip.
- 13) The person who takes the membership is the only person eligible to use the service. Dial4242 may ask for an identity card (or equivalent) at the time of ambulance booking.
- 14) Ambulance prices are subjective due to Covid-19 and based on the actual user requirement and availability of the nearest ambulance.
- 15) In case anyone is found to be using the service for a non-member, the membership for the member may be terminated for violation of Dial4242 usage parameters
- 16) The membership T&C may change from time to time. Please refer to the Dial4242 website for latest T&C
- 17) For any communication members can call our toll-free number or drop a mail on [support@dial4242.com](mailto:support@dial4242.com)